

Manager, Operational Risk Management: Lagos or Nairobi.

About us...

Cellulant was founded by Ken Njoroge and Bolaji Akinboro in 2002 with its business model initially designed on a napkin. Since 2002, the Cellulant team has learnt, adapted and leveraged their experiences to pivot the business to become the leading payments provider in the Continent. We have 400 staff, are physically present in 18 countries and provide services in 33 (countries).

Our purpose; Create opportunities that accelerate economic growth for all of Africa.

Our mission; Enable seamless payments for businesses, banks and consumers across Africa

Our evolution over the years , from a digital content business, to mobile banking and now to payments has allowed us to build strong relationships and partnerships. We`ve taken our years of experience and assets acquired over the years to provide a payments platform in the continent that focuses on driving merchant business and digital payments for local, regional and global merchants in the Continent, and digitizing both online and offline payments.

You can read more [about us](#) and our [Group](#) leaders and [Country](#) Champions by making use of the embedded links on this profile.

About the role:

We seek an experienced person to manage our Operational Risk across the organization. The Operational Risk Manager would be responsible for the independent oversight of front-line operational risk management effectiveness at Cellulant. This successful candidate is expected to engage business leaders to influence and challenge risk management activities and decisions.

Competencies & Key Requirements:

- Good interpersonal and relationship management skills, since the role deals with people at all levels in Cellulant.
- Experience in leading risk management activities
- Strong analytical skills with high attention to detail and accuracy
- Ability to articulate complex concepts in a clear manner
- Enthusiasm, leadership, and a strong work ethic, fit for a dynamic, fast-moving and result- orientated environment.

Responsibilities:

The role holder would be required to:

- Carry out business unit risk assessment, detailed walkthroughs of processes and systems to identify significant risks and control gaps.
- Prepare organisation-wide risk library, Risk, and control self-assessment (RCSA) checklist. Support & track progress of RCSA implementation.
- Devise Key Risk Indicators (KRIs) with assistance from Business & Functions; monitor and report KRI breach.
- Oversee the operational risk incident management process to ensure factual accuracy, completeness of the reporting and coverage of undercurrent(s) is maintained.
- Conduct review of the financial impact of operational risk incidents; identify root cause and share results of business impact analysis with management. Suggest plugging design/implementation gaps basis learnings from risk incidents.
- Monitor, review and communicate impact on risk profile due to future initiatives, including new product assessments, large scale projects like system integrations, merger & acquisitions, targeted risk reviews and major business changes.
- Work together with other organizational line of defense to ensure risk profile of business is well within budgeted risk appetite.
- Participate actively in preparation of Business Requirement Document, Functional Specific Document and perform User Acceptance Testing to ensure effectiveness of controls before moving to production.
- Carry out periodic risk assessment for high and medium risk outsourcing vendor
- Keep updated of industry best practices, stay abreast of current industry standards, and implement it within Organisation.
- Gather and use technical knowledge of systems and data to ensure new age risks related to technology is effectively addressed.
- Carry out periodic and ADHOC review and provide inputs to make existing organisational policies robust, comprehensive, and effective with respect to operational risk.
- Challenge and remain ready to be challenged with respect to disturbing the status quo of existing processes, frameworks, and practices.
- Champion the organisation's Business Continuity process

Qualifications & Experience:

- Have a minimum of first degree with at least 6 years' experience in risk management.
- Advanced Microsoft Office skills.
- Meaningful knowledge across enterprise risk management framework, including risk identification, risk appetite and strategy, risk-related decisions, processes and controls, risk analytics and governance.
- Deep understanding of corporate/business policies, and programs.

How to apply; Send your applications to jobs@cellulant.io with the subject; Manager, Operational Risk Management.